



COMPANY PROFILE 2026





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COMPANY OVERVIEW

Security Cleaning & Projects Embassy was formed in 2016, in an era when there is a lot of competition in the market, and most companies are not providing quality service, the company is founded by our Director Solomon Masilo who has acquired his nine (9) years of security experience from Stallion Security one of the most disciplined security companies in the industry, the success of Security Cleaning & Projects Embassy is based on two core principles, namely service excellence and a happy, motivated disciplined work force.

These principles are the engine of our company from its inception and shall allow us to quickly become one of the market leaders in the security industry, Security Cleaning & Projects Embassy guarantees you a company that is a company that is passionate and serious about security, one that cares about our clients and staff and a company that has service excellence ingrained in its daily running.

Since Security Cleaning & Projects Embassy inception in 2016 we will strive to be recognized as one of the market leader in the security industry and we will achieve this—and will continue to do so—with great success. With this goal in mind, together with our Brand Promise of “Service Excellence” will continue our success working towards not being the biggest – but the best.

We specialized in the following structures:

- Domestic /Estate Guarding
- Retail /Industrial Guarding
- Commercial Property Services
- CCTV Monitoring
- Access Control
- Body guards
- Chauffeurs Services

Our success can largely be attributed to our undertaking to retain our identity as a Proudly SA owner-managed B-BBEE Level 1 enterprise that does not form part of a larger listed entity, giving us the flexibility to deliver the kind of service our clients have come to expect. Our vision for the future is to take our services into the rest of the world, where the Security Cleaning & Projects Embassy will continue its success story – ensuring our growth and our reputation as a beacon of quality, commitment and integrity.

MASTERS OF TURNKEY DELIVERY

Security & Cleaning Services



On-site Parade

Parades prior to commencement of shift ensure that discipline level remains constant in Security Embassy guard force. Apart from maintain stringent discipline, the focus of pre-deployment parades is to check and verify attendance as well as that our Uniform & Equipment Policies & Procedures are adhered to.

The following checks take place during Parade:

- Attendance inspections
- Uniform and equipment inspections
- Personal hygiene & appearance
- Rain suits, watch & pens
- Security Embassy (codes of conduct)
- Personal Shift Roster
- Sobriety

OPERATIONS

Operations accountability and team work

Operation consists of team of operational specialists dedicated to specific areas. Their reporting structure allows for the department to be independent and completely objective when it comes to service related concerns non-conformance reports, investigations etc.

Operations in Security Embassy is all about regular audits and service evaluation, to ensure client satisfaction. Quality processes are very much the basic of our success and with operations being a controlled environment we shall be able to offer our clients a superior, consistent service.

We believe our service delivery shall give Security Embassy the reputation of a company to reckon with.

Sustainability means that Security Embassy clients more often than not re-award a contract to us. The Security Embassy motto "things don't go wrong, they start wrong" and Security Embassy shall ensure that we make a huge impact on-site when we take over client's Security.

By leaving security with the experts, our client shall have the peace of mind to concentrate on their core business responsibilities our client diverse base, each with their own requirements and security needs. And therefore it is necessary to have a multi-level interaction, from executive to operational level between ourselves and our clients. It forms the basis of the business relationship – one which will continue for a number of years because our approach is to manage, to measure and to control your security.

Due to the operational infrastructure Security Embassy shall have in place all the area of foot print, we offer our clients.

- **Open communication line between our clients and Security Embassy**
- **A pro-active, service driven approach to security with consistent service levels**
- **A service scorecard and an action plan with the time line in the case of a low score**
- **Regular site audits and security risk assessments with ongoing recommendations**

Operation team are responsible for site start-ups – , client service – and monthly service client evaluation meetings, operations questionnaires and monthly site audits, etc.

Service delivery in Security Embassy operations is based on KPI's and therefore the management must perform diligently in order to maintain and improve the quality of our service and to demonstrate Security Embassy's commitment to "Service Excellence".

Security Embassy does not start a contract we start a relationship – we start a relationship that is based on trust honesty and integrity. We shall be the security company with the ability to manage our client requirements – a recognized leader in the industry with passion for what we do. We look forward to working with you.





Experienced Provider of Professional Cleaning & Security Commercial Services

Our Services

RESIDENTIAL & ESTATE LIVING

Guarding that compliment your lifestyle

Security Embassy groups whose primary focus is providing a complete security solution with a superior standard of service excellence. Our objectives are attributed by the high demand for a secure living environment.

Security Embassy is determined to make a difference in this sector and are setting a benchmark with our approach, we ensure that from the outset, completing an assessment to find the determining factors of why the client should change to Security Embassy we believe in providing the client with the uniform which will suit the face of the clients business and ensure that we are able to bring tangible and cost effective solutions to the table in order to take over any site, irrespective of the size by giving a solution that will enhance security.

It is pointless for any client to keep moving from one security service provider to another to another because the end result will never change unless complete and workable solutions are explored to make security work for them. It is too often that service providers take over. Complex and Estate Security without giving any thought to what they can do to give the residents' a security controlled living life style. Security Embassy will always ensure this does happen and in most cases, these solutions do not add to monthly security expenses.

Electronic security is starting to play a bigger role in secure living and we will always look at how we can integrate electronic security system onto complexes and Estates. There are however many factors and many other solutions which could be integrated to consider and all of them play a part in the evaluation process to be able to bring the best possible solution for the enhancement of security to the decision makers.

Paramount to the success of any contract is keeping the client well informed and updated on their holistic security and therefore we strive to be a pro-active service provider who regularly undertake security and risk assessment with on-going recommendations to optimize security on-site.

Part of great service delivery is managing each contract Security Embassy have, providing service to the domestic market, understood that it is specialized, our management team is trained specifically to meet with the demands of Complex/Estate security and we shall ensure we do not have a portfolio ratio too big for them to manage effectively.

Each team shall comprise an Area Manager and Field Manager who in turn shall report to the Operations Manager. Our staff at all Management levels are required to complete a site audit document each time they are onsite and this ensures we are optimizing the quality of this visits Management and Supervision is of extreme importance and contributes in a massive way, the end results of quality service delivery.

Security Embassy is a disciplined security provider who shall since inception believe that a disciplined Security Officer will always provide a superior service. Our standards shall never be compromised and all staff employed undergoes training to a minimum of Grade C and attend induction of a week before being introduced to the field.

This is irrespective of whether they have completed this training prior to applying for employment. Our screening is extreme where pre-employment examination, criminal checks, reference checks, and PSIRA checks provide the best possible Security Officer to our client.

We are willing to enter into SLA agreements and Undertakes to honor these agreements once concluded and agreed upon

We have an opened book policy with our clients and transparency is a key factor in sustaining a healthy and productive relationship.

We look forward to being of service to you and to welcome you to the Security Cleaning & Projects Embassy family.



PROPERTY SERVICES

Supplying corporate Clientele with a professional service Property the corporate look and feel of security

Which form part of the following industries:

- **Shopping Centre's / Malls**
- **Business Parks**
- **Hospitals, Clinics & Medical institutions**
- **Schools, Varsity, colleges & Learning Academics**
- **Corporate company head office**

We specialize in the provision of pro-active customized and integrated security solutions. There are three critical phases relevant to the provision of contractual security services.

- **The research and design of the integrated security solution that is client – and premises specific.**
- **The implementation of this Solution once a mandate to proceed has been obtained**
- **The maintenance of this solution 24/7.**

Prior to the provision of security services a comprehensive site specific survey is conducted to establish exactly what our duties and responsibilities will be.

It is essential that the desired and required paradigm for a premise be realistically established implemented and maintained.

To provide our clients with the quality of service they expect, specific attention is paid to the following:

- **Staff selection**
- **Staff training**
- **Management back-up and support**
- **Service level agreement**

CCTV MONITORING

Security Embassy Group has the well-trained control room CCTV operators Security Staff full equipped to operate 24 hours monitoring the Clients CCTV equipment's at the clients Premises an effective control room is manned by experienced operators to ensure that security measures for clients are being performed optimally.

The control room is essentially the link between security personnel onsite and supervisors' security staff that are guarding high risk areas will constantly be in contact with the control room, this ensures a quick response to any alarms, suspicious activities or criminal activities with increasing crime statistics the clients premises needs a constant monitoring between the guards onsite and security company operations

Monitoring with CCTV or close circuit camera system will ensure effective security when guarding the clients' premises or vulnerable areas such as the retail and industrial field both control room and CCTV system are an effective tool to measure the guards' performance whilst on duty so that all duties are performed to the highest level of security standards, security personnel are strictly monitored and always in constant touch with the control room operators or supervisors whilst on duty.

The control room is notified on all incidents and duly records any incidents, no matter how trivial, for effective actions to be taken, this leaves the client with the assurance that there will be fast and effective action taken when necessary.



CLEANING SERVICES

The hygiene floor care division specializes in servicing a variety of floor surfaces. We use high-quality products and professional equipment to get greater results. Have your floors lost their shine? Does it have scuff marks and wheel marks from a desk chair ruined the appearance of your facility's floors? We offer to strip and sealing of hard floor surfaces to restore your floors to their original appearance and shine. This service seals and protects your floors from harm. It is recommended that floors receive this service annually. Additionally, we offer maintenance burnishing to polish out new scuffs marks that occur over time. This service also helps harden the finish and helps preserve your floors. The recommended frequency of this service is determined by the amount of foot traffic your facility experiences. For your ceramic tile floors, we have the equipment to scrub and rinse the tile and clean the grout. Concrete floors can be deep cleaned as well using the same method. Clients regularly scheduled floor care services to their janitorial package to maintain the overall appearance of their facilities.

WINDOW CLEANING

We offer services for window cleaning ranging from the client's needs according to their property and specific needs from double story houses to skyscrapers. We can help clean your windows. We clean windows and frames as well ensuring that you get the best service.

CARPET & UPHOLSTERY CLEANING

Our services include carpet & upholstery cleaning at the comfort of your home or office we collect and return per client's needs. We do all types of carpets from wool to Persian carpets, your couches or your curtains. Our chemicals remove stains and gums from your carpets and couches.



PROPERTY CLEANING SERVICES

Hygiene and cleanliness are our priority people for your business, we pride ourselves on working smart to deliver high quality and a comprehensive cleaning solution. Our services are tailored to our clients' needs creating a clean, tidy and hygienic environment. Regularly do site visits and audits from our management team, we offer cost-effective service that will enhance your business good service delivery and provide your staff and clients with the positive image creating confidence and a clean environment. We also provide consistent deep cleaning, carpet, and exterior cleaning to keep your premises clean. We have a we trained team ready to clean your curtains whilst hanging using specialized wet and dry extraction methods and top of the range detergents that are specially designed for curtain cleaning..



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